**Final Reminder with digital signature.**

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| **User case ID** | UC 16 | |
| **Use case name** | Final Remainder (With Digital Signature) | |
| **Actors** | DRS | |
| **Description** | Use case describes the process of sending Final Reminder (with digital signature) and notification. | |
| **Pre-conditions** | *Condition 1: –*   * *Cases = Government or Cooperate* * Value <= 3000 cases | |
| **Post-conditions** | * Created Final Reminder * Hold Final Remainder (Due to lack of information) | |
| **Back-end/front-end** | Front end | |
| **Pre status** | * ***LIT Prescribed -*** Last Payment Date > 6 years * ***Case Fail –*** Fail Mediation Board Selection * ***Direct LD –*** Arrears between 1000 & 5000 | |
| **Post status** | ***Final reminder*** | |
| **Massage of status** | * ***Final Reminder is created –*** Final reminder successfully created * ***Final Reminder hold-*** due to lack of information Final Reminder will be held | |
| **Notification** | ***Notify the user if hold*** | |
|  | **Action** | **System Response** |
| **Success path** | If Case = Government or Cooperate or Value < 3000  Then  Select appropriate template | **-**  If Final Reminder required information sufficient then  Create Final Reminder  Else  Hold |
| **Alternate path** | If the case is held, until relevant information fulfill. | |